

Stannp Subprocessor Directory

Introduction

Stannp Direct Mail SaaS Incorporated ("Stannp," "we," "us," or "our") is committed to protecting your privacy and maintaining the highest standards of data security. This Subprocessor Directory lists all third-party service providers (subprocessors) that may process personal data on behalf of Stannp in connection with providing our Platform and Services.

As a data controller and processor, we carefully select, assess, and continuously monitor all subprocessors to ensure they meet our stringent security, privacy, and compliance requirements.

What is a Subprocessor?

A subprocessor is any third party that processes personal data on Stannp's behalf to support the delivery of our Services. This includes hosting providers, analytics services, communication platforms, and other service providers that may have access to personal data.

Current Subprocessors

Cloud Infrastructure

We rely on cloud infrastructure providers to host our platform, store data securely, and ensure reliable service delivery to our customers.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
Microsoft Azure	All customer data and personal data	Server hosting, database storage, cloud-based file storage	Canada	SOC 2, PIPEDA compliant	Microsoft Privacy Statement

Document Name:	MAN061	Version No:	1	Date:	July 12 2026	Review Date:	July 12 2027
----------------	--------	-------------	---	-------	--------------	--------------	--------------

Customer Experience & Communications

These services help us manage customer relationships, deliver communications, and understand how our platform is being used.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
HubSpot	Customer contact details, communication preferences	Customer relationship management and marketing email delivery	EEA	SOC 2 Type II	HubSpot Privacy Policy
Plivo	Phone numbers, SMS content	SMS delivery service	US (adequacy decision)	SOC 2 Type II	Plivo Privacy Policy
SendGrid	Email addresses, transactional email content	Transactional notification email delivery	US (adequacy decision)	SOC 2 Type II	Twilio Privacy Notice
Google Analytics	Website usage data, anonymized user behavior	Website and platform analytics	US (adequacy decision)	SOC 2	Google Privacy Policy
Google Ads	Email addresses	Targeted advertising and audience matching	US (adequacy decision)	ISO 27001, SOC 2	Google Privacy Policy

Fulfilment & Logistics

Our direct mail services require physical delivery partners and data validation services to ensure successful campaign delivery.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
Marketing Kitchen	Recipient addresses, mailing data	Delivery of postcards and letters	Canada	SOC 2 Type II	Marketing Kitchen Privacy Policy
Canada Post	Recipient addresses, delivery data	Delivery of postcards and letters	Canada	Government postal security standards	Canada Post Privacy Policy
Quadient (iAddress)	Recipient addresses, mailing data	Address validation and correction (Canada Post SERP certified)	Canada	ISO 27001, SOC 2	Quadient Privacy Policy

Document Name:	MAN061	Version No:	1	Date:	July 12 2026	Review Date:	July 12 2027
----------------	--------	-------------	---	-------	--------------	--------------	--------------

Business Operations

Essential business management tools for accounting, invoicing, and financial reporting.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
Xero	Customer billing information, invoice data	Accounts software and financial management	Canada	SOC 2 Type II	Xero Privacy Policy
Stripe	Payment card data, billing information	Payment processing	US (adequacy decision)	PCI DSS Level 1, ISO 27001, SOC 2	Stripe Privacy Policy

Data Protection Safeguards

All subprocessors are required to implement appropriate technical and organisational security measures, process data only on documented instructions from Stannp, maintain confidentiality of all personal data, assist with data subject rights requests when required, notify Stannp of any data breaches without undue delay, and return or delete data upon termination of services.

Cross-Border Data Transfers

Where subprocessors are located outside Canada, we ensure adequate protection through appropriate safeguards including Standard Contractual Clauses or other recognised transfer mechanisms. All transfers comply with PIPEDA requirements and additional security measures are implemented where necessary.

Changes to Subprocessors

We will provide advance notification when we engage new subprocessors, replace existing vendors, or make material changes to subprocessor arrangements that affect data processing scope, location, or security. We do not provide advance notice for removing subprocessors, minor administrative changes, or service improvements that enhance security.

Upon receiving notification of changes, you have the right to object to new subprocessors within 30 days by contacting privacy@stannp.com, request information about how changes may affect your data, and terminate relevant services if we cannot accommodate your objections.

Contact Information

For questions about our subprocessors or to exercise your rights please email privacy@stannp.com

Document Name:	MAN061	Version No:	1	Date:	July 12 2026	Review Date:	July 12 2027
----------------	--------	-------------	---	-------	--------------	--------------	--------------