Information Security Policy Guide

Our Commitment

Stannp is committed to robust Information Security Management to ensure the confidentiality, integrity, and availability of all information. We protect data in accordance with UK GDPR and Data Protection Act 2018 requirements, as well as ISO 27001 standards, and maintain continuous improvement of our security practices.

Information Security Principles

Information is classified according to appropriate levels of confidentiality, integrity, and availability in line with legislative, regulatory, and contractual requirements. **All data processed on behalf of our customers is classified as confidential and handled as such.** Access is based on least privilege and need-to-know principles. All users must handle information appropriately according to its classification level, and breaches must be reported. Information security provisions are regularly reviewed through annual internal audits and penetration testing.

Security Measures

We implement comprehensive technical and organizational measures including encryption of data in transit and at rest, regular system audits and penetration testing, strict access controls, and immediate breach response with ICO notification within 72 hours as required.

Cloud Providers and Suppliers

All suppliers and cloud providers must meet our security standards or demonstrate equivalent protection. Cloud providers require risk assessment and approval by our Chief Technical Officer before use.

Roles and Responsibilities

All employees are responsible for information security and must act professionally while conducting Stannp business. Our Compliance and Operations Director oversees GDPR policy, data protection, breach reporting to ICO, IT infrastructure provision, physical security, and information security policies. Managers ensure policy implementation and maintain awareness of security risks within their business areas.

Incident Reporting

We have comprehensive incident and data breach reporting policies and processes in place to ensure swift response and appropriate notification to the ICO and affected parties as required by law.

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