



## Reaching a local audience is easy with personalised mail from Stannp.com

# The Client

Founded in 1908, Stoke Park was the first Country Club and Hotel in the UK. They provide a unique combination of the traditions of an exclusive club and the best of today's sporting, leisure, entertaining and hotel facilities in one, in a beautiful 230-year-old building is set in 300 acres of parkland, lakes and gardens.

## The Challenge

Stoke Park wanted to contact residents in specific postcodes with a special gym and health membership offer around Boodles Tennis week, with a very short lifespan on the offer.

Nick Downie, Head of Communications at Stoke Park; *"We wanted to put ourselves in front of new customers, with a special offer that was valid for only 10 days, to generate an immediate response."* 

### Stannp.com's Solution

Stannp.com's expert team used their postcode mapping software to select addresses in the specific postcodes that Stoke Park wanted to target, and then deduplicated the data against Stoke Park's membership database, to ensure the offer only went to non-members. Stannp then sent 4,000 personalised, double sided A5 postcards to these addresses on high quality 300gsm silk card.

### The Result

The campaign cost Stoke Park just £1,360 in mid-June 2018.

Within a week of the campaign reaching households in the target postcodes Stoke Park had received 15 new bookings as a direct result of the campaign, delivering over  $\pounds 25,000$  of additional business; a 1738% Return on Investment on the campaign!

Nick; *"15 new bookings from a single campaign is a great success, it was an amazing response. The campaign also saw some old members who had previously left re-joining too. It worked really well for us and we are planning to run another campaign soon."* 

